

Service form for TommySoftware® Applications

Please fill in all text fields in this form that begin with the character _ , and mark all applicable check boxes. Then print the form and send it to:

TommySoftware® Support Center
Asterstraße 23
D-30167 Hannover
Germany
Hotline +49 511 716 745
Telefax +49 511 713 390

The more accurate you complete this form, the sooner we will be able to respond to your request. Only requests stating a **valid serial number** and a **valid ServiceCard number** will be processed!

Currently, requests may either be in English or in German language. Our response will be in the same language as the request.

Customer Information:

Name: _____
Company: _____
Address: _____
Town, State, Postcode: _____
Country: _____
Phone: _____
Telefax: _____

Response: via FAX via Mail No response required

Application Information:

Application Title: CAD/DRAW *(Please modify if necessary)*
Version Number: 2.01e *(Please modify if necessary)*
Serial Number: _____ **(THIS FIELD MUST BE COMPLETED !!!)**
ServiceCard Number: _____ **(THIS FIELD MUST BE COMPLETED !!!)**
Purchased From: _____

System Information:

Windows Version: 3.10 English *(Please modify if necessary)*
Prozessor Type: 80286 80386 80486SX 80486DX Pentium
Clock Speed [MHz]: _____
Main Memory [MB]: _____
Printer Type: _____
Printer Driver: _____ Version: _____
Graphic Adapter: _____ Resolution: _____

Suggestion of Improvement / Problem Description: