# **Release Notes for** *i* **publish** ™ 2.0

### September 1997

Welcome to the future of publishing: *i publish* 2.0. These Release Notes include information that will get you up and running with *i publish*, including:

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Telephone Support

# **System requirements**

The minimum system requirements you need to run *i publish* 2.0 are:

- 486 or faster processor
- 16 MB of RAM
- Windows 95 or Windows NT 4.0 (but not Windows 3.x or the Macintosh)
- 65 MB hard disk space

Individual hard disks are configured with different cluster sizes, so the amount of disk space required to install *i publish* can vary. You'll have the best results if you make 65 MB of disk space available for installation.

- VGA Display (SVGA Monitor, with 800 x 600 resolution and high color recommended)
- Mouse or equivalent pointing device
- Microsoft Internet Explorer 3.02 (recommended and included on the CD-ROM).

i publish will also work with Internet Explorer 3.01 and 4.0.

# Installing i publish

Unless you specify otherwise, the installer copies the *i publish* program and all of its supporting files to the Program Files\Design Intelligence directory on your hard drive. *i publish* requires approximately 65 MB of disk space.

### **Installing Microsoft Internet Explorer**

**Note:** Install Internet Explorer 3.01, 3.02, or 4.0 <u>before</u> you install *i publish*.

*i publish* includes an innovative HTML-based interface (the control window) that's designed to make learning and using *i publish* easy. To use this interface, you'll need to install Internet Explorer 3.01, 3.02, or 4.0. From the control window you can:

- Preview document groups and the many layouts included with *i publish*.
- Drag and drop text and graphics from the World Wide Web into your document.
- Access the *i publish* Web site and drag and drop free clip art and other resources.

Installing Internet Explorer will *not* replace your current browser and if you choose, you can use your current browser to copy and paste text and graphics from the World Wide Web into *i publish*.

If you don't already have Internet Explorer 3.01, 3.02, or 4.0 installed on your computer, you should install the version (3.02) that's included on the *i publish* CD—*before* you install *i publish*. If you install *i publish* first, you may experience problems with the *i publish* control window. To fix this problem, run the InstFix.exe utility as described below:

- 1. Exit i publish.
- 2. Double-click InstFix.exe which should be located in the Design Intelligence/i publish/Program directory.
- 3. Restart *i publish*. The control window should now display properly.

#### **TrueType fonts**

In addition to *i publish*, the installer also installs the following TrueType fonts:

Amerigo

Bodoni

Bernhard

Cafeteria

Copperplate

Garamond

Geometric Slabserif

Hip Hop

Humanist

Niagara

Oranda

Make sure you do not remove these fonts from your computer. *i publish* relies on these installed fonts to make the *i publish* font schemes work properly.

# Registering i publish

When you register your product, you are entitled to receive certain benefits, including:

- Technical support
- Notification of upgrades
- Product announcements and special offers

You can register your product at http://www.design-intelligence.com by filling out the online registration form in the customer service area. If you do not have web access, you can complete and post the pre-paid card. If you are outside the United Kingdom, please insert into an envelope, apply the correct postage and post to: Design Intelligence Support Centre, Willow Grange, Church Road, Watford, Herts WD1 3QA.

If you have a question concerning registration, you can contact us by e-mail at registration@designintelligence.co.uk, by phone on +44(0)1923 209019 or fax it to +44(0)1923 208430. Our business hours are 9 a.m. - 5 p.m. U.K. time, Monday to Friday.

# **Get going with QuickStart**

The *i publish* QuickStart is a short interactive tour designed to introduce you to the important concepts of this new approach to personal publishing. Because *i publish* is different from other programs, we strongly recommend that you go through the QuickStart before you begin working with *i publish*.

With *i publish* open, here's how to begin the QuickStart:

• Click *i publish* QuickStart on the Start tab pane of the control window. The control window is on the left side of the *i publish* application window.

# Last minute notes about i publish

### i publish CD Clip Art Gallery errors

On the Grab pane, using the "Clip Art from i publish CD" feature with Internet Explorer 4.0 or Netscape Navigator versions lower than 4.0 will not work properly. An error dialog box will appear.

To use clip art from the CD, click the From Windows Explorer button on the Grab pane. Select your CD-ROM drive and the clip art directories. Graphics will be previewed in the lower pane. Images can be dragged from the lower pane and dropped in the document window.

# **Installing fonts on Windows NT**

Some fonts provided by *i publish* may not be properly installed when using Windows NT. All fonts used by *i publish* are located on the CD-ROM in the \fonts directory.

To install these fonts, follow these steps:

- 1. Click Start, point to Settings, and then click Control Panel.
- 2. Double-click Fonts.
- 3. On the File menu of the Fonts window, click Install New Font.
- 4. Under folders, find your CD-ROM drive and the \fonts directory.
- 5. Click Select All, and then click OK.

#### Undo

Scheme Set changes cannot be undone, however, an individual scheme applied to your document can.

If you undo something in *i publish* and don't like the results, click Redo on the Edit menu.

# Section Head paragraph style creates new page

If you place a very short, multi-column Body Text paragraph after a Section Head, it may cause the section to begin on a new page.

Section Heads are designed to be used with Body Text equal to at least two lines of text in each of your columns beneath the Section Head.

#### Fonts in onscreen presentations

The size of fonts used in onscreen presentations default to the size specified on Internet Explorer's View menu. The presentations you create in *i publish* are designed to work best with Medium sized fonts.

To change the font size:

- 1. Launch Internet Explorer.
- 2. On the View menu, click Font, and then click the font size you want.

#### Picture file format details

EPS Encapsulated PostScript (.eps, .dcs)

*i publish* imports only the preview image part of an EPS file and ignores the PostScript code. You can only import EPS files from other PC programs; *i publish* does not support EPS files from non-Windows programs.

- Adobe PhotoShop 3.0 (.psd)
  - *i publish* can import 1-bit, 8-bit, and 24-bit PhotoShop files. *i publish* cannot import 32-bit (CMYK color mode) files.
- Clipping Path

*i publish* does not support clipping paths in PhotoShop files, EPS files, or spec 6 TIFF files. (While the entire picture will import, the clipping path specification will not be honored.)

• Microsoft Fax file format (.awd)

*i publish* 2.0 does not support the Microsoft Fax file format. The online help system incorrectly states support for this file format.

# **Getting help**

We want you to be successful with *i publish*. If you ever have a question about using *i publish*, feel free to take advantage of the many ways that Design Intelligence has for you to find answers, provide us with feedback, and discuss product issues with other *i publish* users.

Choose the method that best suits your needs. You can check the *i publish* online Help system:

- On the *i publish* Help menu, click Contents or Index.
- Or, check the Tech Support area of the Design Intelligence Web site (http://www.design-intelligence.com/) for information. While you're working with *i publish*, you can access our Web site by clicking the *i publish* Web Site button, located on the Start tab.

Here are your Technical Support options:

### **Knowledge Base Support**

You can access technical information through the our Knowledge Base. Search by subject or by keywords to find the answer you are looking for. We are constantly adding new information, so please continue to check back with us.

### **Faxback Support**

Our fax-on-demand system gives you access to technical application notes 24 hours a day, seven days a week. To have up to five documents at a time faxed to you automatically, call the Design Intelligence Faxback system at +1-206-749-2637. An automated tutorial will walk you through obtaining the documents you need. If you request document #1000, you'll receive a catalog listing of all available documents. Please have your fax number ready when you call.

### **Support Discussion Forums**

You can post messages and discuss product issues with other *i publish* users through our Online Support Forums. Our support staff will periodically post answers to questions.

# **Online Tech Support Feedback Form**

To report a product issue or request a feature for *i publish*, you can use our Online Tech Support Feedback Form. Please answer all questions on the form to the best of your ability so that we may accurately evaluate the issue. Although you may not receive a personalized response to your feedback, the information you provide is extremely valuable.

# Personal Support: Email, Fax and Telephone

If you have an issue that doesn't suit our online Tech Support Feedback Form, you may send us email to: support@designintelligence.co.uk. In your message, please give a detailed description of the issue and include your return email address, name, serial number and a daytime phone number (including the area code) where we can reach you if we need more details.

We are currently setting up our European telephone and fax support. In the future, if you are a registered owner of *i publish* and can provide your serial number, you will have access to technical support by phone. Until we inform you about the availability of telephone support in Europe, please send a fax with your question and serial number to the Design Intelligence Support Centre at +44(0)1923 208430.

We will inform you through our web site when the phone service will become operational. If you have any questions on the technical support process please call +44(0)1923 209019 between the hours of 9a.m. - 5 p.m. U.K. time, Monday to Friday.

If you need to register in order to get support questions answered, you can do so using our web site http://www.design-intelligence.com and filling out the online registration form in the customer service area. If you have a question concerning registration, you can contact us by e-mail to registration@designintelligence.co.uk, send a fax to the Design Intelligence Support Centre at +44(0)1923 208430.

To find the serial number for registration, do one of the following:

- Check the back of the *i publish* CD packaging.
- Click **About i publish** on the *i publish* Help menu.

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