

Vital Statistics on Tested RAID Systems

| Vendor* | Product | Phone | Toll-Free Phone | RAID Levels Supported** | Formatted Capacity | List Price | Cost per GB | SCSI-2 Card Included | Drive Type |
|---|--|---|--|--|--|------------|-------------|-------------------------------------|----------------------------|
| APS | Arraid | 816/483-6100 | 800/233-7550 | 0, 1 | 4.1GB | \$2,899 | \$707 | no | Fast |
| Bottom Line | Magic 4GB | 512/892-4070 | 800/990-5793 | 0, 1 | 4GB | \$5,710 | \$1,428 | yes (2 cards) | Fast/Wide |
| Core International | CoreArray 20000 | 407/997-6055 | 800/920-2673 | 3, 5 | 10GB | \$19,996 | \$2,000 | no | Fast |
| Direct Connections | DC3400W | 612/937-6179 | 800/572-4305 | 0, 1, 4, 5 | 3.4GB | \$4,755 | \$1,399 | yes | Fast/Wide, dual-head drive |
| FWB | SledgeHammer2000FMF | 415/474-8055 | none | 0, 1 | 4.1GB | \$2,359 | \$575 | no (uses dual SCSI bus in 950/8100) | Fast |
| | SledgeHammer4100FMF-W | | | 0, 1 | 4.1GB | \$5,999 | \$1,463 | yes | Fast/Wide |
| La Cie | Joule RAID | 503/520-9000 | 800/999-0143 | 0, 1, 4, 5 | 4.2GB | \$2,999 | \$714 | no | Fast |
| MaxConcept | SW-4100R | 619/530-9062 | none | 0, 1, 4 | 4.1GB | \$6,085 | \$1,484 | no | Fast |
| MegaDrive Systems | MR/5 RAID | 310/247-0006 | 800/664-6242 | 0, 3, 5 | 8GB | \$18,840 | \$2,355 | yes | Fast/Wide |
| Microtech International | XLerator RAID Empire | 203/468-6223 | 800/626-4276 | 0, 1 | 2GB | \$3,780 | \$1,890 | yes | Fast |
| | XLerator RAID P1700FW | | | 0, 1 | 3.4GB | \$6,664 | \$1,960 | yes | Fast/Wide |
| Mirror | Mirror Precision 4 | 612/830-1549 | 800/643-3374 | 0, 1, 4, 5 | 4.08GB | \$5,699 | \$1,397 | yes | Fast/Wide |
| | Mirror Precision 6 | | | 0, 1, 4, 5 | 6.12GB | \$8,999 | \$1,470 | yes | Fast/Wide |
| Optima Technology | DisKovery 3600DHW | 714/476-0515 | none | 0, 1, 5 | 3.4GB | \$5,580 | \$1,641 | yes (2 cards) | Fast/Wide, dual-head drive |
| | DisKovery 8200W | | | 0, 1, 5 | 8.2GB | \$7,790 | \$950 | yes (2 cards) | Fast/Wide |
| Radius | Studio Array | 408/541-6100 | 800/572-3487 | 0, 1 | 4.1GB | \$6,999 | \$1,707 | yes | Fast/Wide |
| Spin Peripherals | RAIDline1 | 617/630-1200 | 800/215-9200 | 0, 1 | 2GB | \$1,398 | \$699 | no | standard |
| Technical-support ratings are based on a series of calls made to each company by Macworld staffers (posing as customers) to gauge the accessibility, helpfulness, and accuracy of the company's | support technicians. Macworld uses a point system, including bonuses and demerits, to derive the final rating. Ratings are for companies, not individual products, and we call only those companies whose products Macworld Lab tests. | **Most vendors offer a range of products that support a range of RAID | levels; call for specific offerings. ***Company requires product serial number for tech support. | *Other RAID vendors include Ciprico (612/551-4000), Conner Peripherals (408/456-4500), Dynatek Automation Systems (416/636-3000), Micronet Technology (714/453-6100), Micropolis Corporation (818/709-3300), | Procom Technology (714/852-1000, ext. 414), Raidtec (408/541-6100), Transoft (805/565-5200). | | | | |

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| Vendor* | Background Rebuild | Warranty (in months) | Tech-Support Rating |
|---|--------------------|----------------------|---------------------|
| APS | yes | 60 | not rated*** |
| Bottom Line | yes | 60 | poor |
| Core International | yes | 60 | excellent |
| Direct Connections | yes | 60 | poor |
| FWB | no | 48 | acceptable |
| | no | 48 | acceptable |
| La Cie | yes | 60 | acceptable |
| MaxConcept | yes | 24 | very good |
| MegaDrive Systems | yes | 24 | very good |
| Microtech International | no | 60 | acceptable |
| | no | 60 | acceptable |
| Mirror | yes | 24 | very good |
| | yes | 24 | very good |
| Optima Technology | yes | 12 | not rated |
| | yes | 12 | not rated*** |
| Radius | no | 12 | very good |
| Spin Peripherals | yes | 60 | not rated |
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