

SOFTWARE

Workgroup Contact Managers

SUMMARY OF FEATURES

Workgroup Contact Managers



	Ace for Windows 3.0	ACT! 2.0 for Windows	Action Plus for Windows 1.51	Commence 3.0 Personal Information Manager	Ecco Professional 2.0	GoldMine for Windows 2.5a	Janna Contact 2.0
List price (single user except as indicated)	\$49.95	\$199.00 (4 users, \$599.00); Mobile Link (3 users), \$299.00 ¹	\$395.00 (\$195.00 per each additional user)	\$295.00 (3 users, \$695.00)	\$279.00 (10 users, \$1,550.00)	\$295.00 (5 users, \$895.00); GoldSync (3 users), \$495.00 ²	\$99.00

Calendaring/Scheduling

Adjustable workday/workweek	m m	m m	m m	m m	m m	m m	m m
Adjustable schedule increments	m	m	m	m	m	m	m
Event alarm	m	m	m	m	m	m	m
Daily/weekly/monthly/yearly appointment view	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m
Schedules recurring appointments	m	m	m	m	m	m	m
Daily/weekly/biweekly/monthly	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m	m m m m m
Weekday within the month ("the third Friday")	m	m	m	m	m	m	m
Finds free time	m	m	m	m	m	m	m
Displays free and busy time graphically	m	m	m	m	m	m	m
Conflict alert/resolution	m m	m m	m m	m m	m m	m m	m m
Searches appointment text	m	m	m	m	m	m	m

Tasks/To-Dos

User can assign tasks to others	m	m	m	m	m	m	m
User can assign categories to tasks	m	m	m	m	m	m	m
User can attach notes to task entries	m	m	m	m	m	m	m
User can retain history of tasks after completion	m	m	m	m	m	m	m
User can schedule recurring tasks	m	m	m	m	m	m	m
Daily/weekly/biweekly/monthly	m m m m m	m m m m m	N/A	m m m m m	m m m m m	m m m m m	m m m m m
Weekday within the month ("the third Friday")	m	m	N/A	m	m	m	m

Address Book/Rolodex

Maximum number of databases	Unlimited	Unlimited	1	1,000	Unlimited	m	Unlimited
Default database-file format	FoxPro	.DBF	.DBF	Proprietary	Proprietary	.DBF	.DBF, .MDB
Can import directly from other PIMs or contact managers	m	m	m	m	m	m	m
Imports and exports ASCII files (delimited)	m	m	m	m	m	m	m
Imports and exports ASCII files (fixed-length)	m	m	m	m	m	m	m
Can reconcile or flag duplicate entries	m	m	m	m	m	m	m
Number of phone fields in a standard record	8	4	3	99	5	4	Unlimited
Maximum number of user-definable fields	59	70	Unlimited	99	Unlimited	1,000	Unlimited
Maximum number of alternative contacts per record	1	2	Unlimited	32,000	None	Unlimited	None
Default fields included for:							
Beeper number	m	m	m	m (user-definable)	m	m	m
Customer ID number	m	m	m	m (user-definable)	m	m	m
E-mail carrier	m	m	m	m (user-definable)	m	m	m (user-definable)
Reference	m	m	m	m	m	m	m
User can assign categories to entries	m	m	m	m	m	m	m
Maximum number of categories	Unlimited	Unlimited	Unlimited	300	Unlimited	Unlimited	Unlimited

Searches

By first letter	m	m	m	m	m	m	m
By last name	m	m	m	m	m	m	m
By organization	m	m	m	m	m	m	m
By ZIP code	m	m	m	m	m	m	m
By area code	m	m	m	m	m	m	m
By keyword	m	m	m	m	m	m	m
Searches multiple fields	m	m	m	m	m	m	m
Boolean searches	m	m	m	m	m	m	m
User can save queries	m	m	m	m	m	m	m
User-definable contact groups	m	m	m	m	m	m	m
List view available	m	m	m	m	m	m	m
User can attach notes and text to contact record	m	m	m	m	m	m	m

N/A—Not applicable: The product does not have this feature.

¹ Remote database-synchronization features are supported via the add-on Mobile Link. ² Remote database-synchronization features are supported via the add-on GoldSync.

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mYES mNO Products listed in alphabetical order	Ace for Windows 3.0	ACT! 2.0 for Windows	Action Plus for Windows 1.51	Commence 3.0 Personal Information Manager	Ecco Professional 2.0	GoldMine for Windows 2.5a	Janna Contact 2.0
Call Automation							
Phone dialer	m	m	m	m	m	m	m
Automatic redial	m	m	m	m	m	m	m
Global-dialing prefix adjustment	m	m	m	m	m	m	m
Maximum prefix/suffix length	40, 40	28, 30	254, 254	Unlimited	Unlimited	14, 14	30, 30
Local-area-code adjustment	m	m	m	m	m	m	m
Logs phone calls automatically	m	m	m	m	m	m	m
Logs call duration	m	m	m	m	m	m	m
User can attach notes to phone log	m	m	m	m	m	m	m
Call reminder and alarm	m	m	m	m	m	m	m
History							
Time/date stamps phone calls	mm	mm	mm	mm	mm	mm	mm
Last action taken recorded for all fields	m	m	m	m	m	m	m
In free-form text file	N/A	m	N/A	m	N/A	m	N/A
In log file	N/A	m	N/A	m	N/A	m	N/A
Automatic follow-up reminder	m	m	No	m	m	m	m
User can purge historical records by date range	m	m	No	m	m	m	m
Free-Form Information							
Memo or notes entries	m	m	m	m	m	m	m
User can search notes entries	m	m	m	m	m	m	m
User can index selected keywords	m	m	m	m	m	m	m
User can index all words	m	m	m	m	m	m	m
User can assign categories to notes	m	m	m	m	m	m	m
User can organize information in folders	m	m	m	m	m	m	m
User can organize information in outlines	m	m	m	m	m	m	m
User can create links or associations between items	m	m	m	m	m	m	m
User can link externals like documents and files	m	m	m	m	m	m	m
Workgroup Features							
Private and protected entries	m	m	m	m	m	m	m
Shared individual calendars	m	m	m	m	m	m	m
Can show schedule details	N/A	m	m	m	m	m	m
Isolates free time	N/A	m	m	m	m	m	m
User can grant variable rights to detail info	N/A	m	m	m	m	m	m
Allows private appointments	N/A	m	m	m	m	m	m
Finds group meeting times	m	m	m	m	m	m	m
Sends meeting requests	m	m	m	m	m	m	m
Remote Database Synchronization							
Bidirectional	m	m ¹	m	m	m	m ²	m
Changes at record/field level	mm	m ¹ m ¹	mm	mm	mm	m ² m ²	mm
Direct cable link	m	m ¹	m	m	m	m ²	m
Modem link	m	m	m	m	m	m ²	m
Remote server link	m	m ¹	m	m	m	m ²	m
Synchronizes contact, calendar, and task data	m	m ¹	m	m	m	m ²	m
Synchronizes schedule and calendar	m	m	m	m	m	m ²	m
Full database replication	m	m ¹	m	m	m	m ²	m
Personal data synchronization only	m	m ¹	m	m	m	m ²	m
Password protection	m	m ¹	m	m	m	m ²	m
Transfer encryption	m	m ¹	m	m	m	m ²	m
Call-back feature	m	m ¹	m	m	m	m ²	m
Built-in e-mail	m	m ¹	m	m	m	m ²	m
Links to company's LAN-based e-mail system	m	m ¹	m	m	m	m ²	m
Links to public/dial-up e-mail system	mm	m ¹ m ¹	mm	mm	mm	mm	mm
E-mail messaging is automatically forwarded	m	m ¹	m	m	m	m ²	m
Supports OLE as client/server	mm	mm	mm	mm	mm	mm	mm
Allows ODBC access to data	m	m	m	m	m	m	m

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Word Processing							
Links to external word processor	m	m	m	m	m	m	m
Integrated text editor/spell-checker	mm	mm	mm	mm	mm	mm	mm
Allows merged letters/faxes	mm	mm	mm	mm	mm	mm	mm
Imports boilerplate text	m	m	m	m	m	m	m
Prints envelopes/labels	mm	mm	mm	mm	mm	mm	mm
Links to external fax software	m	m	m	m	m	m	m
Internal fax capability	m	m	m	m	m	m	m
Reports and Utilities							
Number of predefined reports	17	9	25	26	0	62	11
Prints personal calendar	m	m	m	m	m	m	m
Backup and restore facility	m	m	m	m	m	m	m
Expense tracker	m	m	m	m	m	m	m

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Maximizer 3.0	SuperOffice 3.0	TeleMagic Enterprise for Windows 1.5	Tracker for Windows 2.0	WinSales 2.1
m	m	m	m	m
mm	mm	mm	mm	mm
mm	mm	mm	mm	mm
m	m	m	m	m
mm	mm	mm	mm	mm
m	m	m	m	m
m	m	m	m	m
12	30	12	10	15
m	m	m	m	m
m	m	m	m	m
m	m	m	m	m