Blizz E-Mail Version 1.1

Description

Blizz E-Mail is an application that allows users to be notified when they receive new e-mails coming from internet or a corporate intranet. Blizz E-Mail notifies users on their numeric pager, alphanumeric pager or even on PCS telephone when new e-mails arrive in their specific e-mail account(s). The e-mail accounts can be located in their corporate intranet or anywhere in the world on the internet. The only requirement is that we can access them via POP3 protocol. Each user may controls his account parameters on how, time of day and the emergency of the notification.

Also, Blizz E-Mail may process some e-mail accounts to print messages on a local printer.

Welcome!

Please read this document carefully; it contains all the necessary information for Blizz E-Mail installation in your environment. Before installation of Blizz E-Mail, please check if your system works correctly with his internet connection.

Required Equipment:
Microsoft Windows 3.1 or Windows for Workgroups 3.11 or Windows NT or Windows 95
Compatible Windows Sockets 1.1
Internet/intranet connection:

- -Dedicated link
- -LAN connection

-Dial-up line: **RAS Connection required** (Microsoft driver) Physical memory: 8Mb RAM minimum, 16Mb or more recommended.

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Hard disk space: 3Mb minimum or more recommended

Computer: 486 SX33 minimum recommended or 386DX with LAN connection

Modem

Blizz Informatique enr.

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Blizz Informatique enr. 446 du Blizzard St-Luc, Québec

Canada, J2W 1Y4

Fax: (514) 993-7473 Email: info@blizz.qc.ca

You may consult our Web site at: http://blizz.gc.ca

Installation

To install Blizz E-Mail, please follow these steps: 1-Insert Blizz E-Mail internet file in a directory on your hard disk (ex: C:\TEMP)

Set Up

To correctly set up Blizz E-Mail in your environment, start Blizz E-Mail and ajust these sections:

Setup, General...:

- Choose the way you access the internet.

For **DIAL-UP RAS ACCESS**:

- Write the name of your RAS connection defined in your Dial-up Networking ("My Computer" icon) (the name must be **identical** unless it will not work), your username and your password to connect at your Internet Service Provider (ISP)
- Enter the pool interval which Blizz E-Mail will check for new e-mails in all activated e-mail accounts
- If you want an activity log file of Blizz E-Mail, write a full path filename (example: c:\blzemail\log.txt)
- If you encounter problems and want to start over the follow-up of processed messages, click on "Reset Msgs. read..."

Setup, Pager...:

- For notification on pagers or PCS telephones, setup communication parameters for your modem.
- In "Reset string" type your modem AT commands to reset. (Usualy "ATZ")
 There must be an AT command to setup the "Carrier Detect" time-out:
 This value in seconds must be **greater than the time required** to page a numeric pager as you would do manually with your fingers by telephone (verify the S7 register in your modem manual to set "Carrier Detect" time-out).
 This time-out should be at least 30 seconds.
- Dialing Prefix: type **ATDT** for a touch-tone telephone line, **ATDP** for a pulse telephone line (older telephones).

Solving problems

If your encounter a problem, please follow these steps in this order:

- 1-Consult file ERRORS.TXT in software directory
- 2-Consult Blizz E-mail Web site: http://blizz.gc.ca/blzemail/
- 3-Document the error the more precisely possible and send an e-mail to:

blzemail@blizz.gc.ca

In your e-mail please include these informations:

- -Computer type (CPU, memory, total disk space and total free disk space on the drive letter where Blizz E-Mail is installed)
- -Windows version (version + language)
- -Internet/Intranet connection type

(Ethernet/LAN, dial-up SLIP/PPP, name of ISP provider)

-Brand et model of your modem

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