PhoneWizard

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# **Chapter 1**

# PhoneWizard

# 1.1 main

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'PhoneWizard'

Answerphone software for voice modems! (Version 1.2) This is the english documentation.

> Introduction PhoneWizard? What is it? Requirements What you need to use PhoneWizard Installation How you install it Configuration What there is to do to make it work Tool types Advanced configuraions Functions How you control PhoneWizard

Remote functions Actions you can do from the phone

History Overview of all previous versions

Future plans List of ideas for the next version

Author How to contact the author Copyright Copyright, Disclaimer, Shareware

# 1.2 introduction

Welcome to the world of PhoneWizard!

Did you ever ask yourself what the 'voice function' of your modem is for? The answer is 'PhoneWizard'! It turns your computer into an answerphone (with some extras).

This package includes two english greeting messages. You can find lots of german greeting messages in the aminet at the same location

Yes, there are some features if you use your computer as an answerphone that you won't find on standard answerphones...

- All voice texts will be played and recorded in digital quality. (DDD)
- Anytime PhoneWizard answers a call, it can play a different (randomly selected) greeting message.
- You can browse and archive the recorded calls comfortable in the PhoneWizard window.
- You can browse your calls remotely from a phone, using the touch tone recognition of your modem.

Additionally, there will be more features (which are not implemented, yet):

- Voicebox: A message can be stored by the PhoneWizard and people knowing the according password number can play it remotely from a phone.
- Delivery: If PhoneWizard has recorded a call, it can call you at another number when you are not at home and play the message to you!
- Callback: Finally, PhoneWizard can call a number and send a message. (If someone does not have an answerphone. Well, this guy is out of date anyway);^)

There are two different versions of the PhoneWizard:

- a) The unregistered version:
   Only 2 calls will be recorded. All following callers can listen to the greeting message, but then the modem will hang up.
- b) The registered version: This version can record unlimited number of incoming calls. Additionally, the remote call browsing is available (see above) and you can adjust the number of rings that are required to activate the PhoneWizard. (per default, PhoneWizard activates itself after 1 ring)

(To get a registered version, read the conditions

#### 1.3 requirements

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Requirements:

• An Amiga with Kickstart 2.0 (V37) or better

- gtlayout.library V32 or better (included in the archive)
- xpkmaster.library V2 or better (included in the archive)
- A voice modem

Notes:

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PhoneWizard has been tested successfully with the following voice modems:

- ZyXEL U-1496E+ (requires firmware V6.13 or better)
- ZyXEL Elite
- Elsa Microlink TQV (should be compatible to TKR/Rockwell/Creatix)
- · Cirrus Logic compatible noname
- USR Sportster Voice Faxmodem

(if you encounter any problems while using PhoneWizard with your modem, please let

me

know. I'll try to support your modem as well!)

### 1.4 installation

Installation

- Copy the xpkmaster.library and the gtlayout.library to LIBS:
- Move the PhoneWizard drawer whereever you want to have it.

That's all.

# 1.5 configuration

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Configuration

Quick configuration of PhoneWizard:

Step 1: Configuring the serial device.

Enter the settings menu. If your voice modem is not connected to the default serial port, you have to alter the device entry. Set the name and

the unit of your serial device appropriately. The 3rd entry is for the BPS speed between your computer and your modem. (see below)

Step 2: Identifying the voice chipset of your voice modem.

Press the Identify button. After some seconds, the voice chipset cycle gadget should be set appropriately. The Speaker, Micro, Line and Compression scheme cycle gadgets cannot be identified and will be set to default values! Select an appropriate compression scheme and close the settings window by pressing the Use or Save button.

Step 3: Testing the record and replay function.

Set the Record from cycle gadget to Micro and press the Record button. PhoneWizard should record from the micro of your modem. Abort recording after a few seconds, set the Play to cycle gadget to Modem speaker and press the Play button. The recorded text should be replayed by your modem.

Look at your modem manual how to attach a micro. Some modems have an internal micro, others support recording from the handset of a connected phone. (you may have to change the Micro cycle gadget to change the input device of your modem)

If recording and replaying is working, you should give your new answer machine a call to see if your voice modems works correctly together with PhoneWizard.

If something went wrong:

• Adjust the Compression scheme cycle gadget and the BPS input gadget. There could be compression schemes that will not cooperate with PhoneWizard. Also make sure that the BPS is set to the appropriate value.

The internal serial port can only handle low BPS values! (if possible, use a third party serial port, otherwise use only recording qualities that require low BPS values and set the BPS value to the required minimum.)

If you get the warning "Compression scheme requires at least XXXXX BPS": PhoneWizard knows that the BPS setting is wrong for the selected scheme. You can test it anyway, but it is recommended to adjust the BPS value in the settings window!

If you get the warning "BPS for compression scheme cannot be identified": PhoneWizard does not know if the BPS for this scheme is correct. You can test it yourself, but it is recommended to use another scheme.

Be carefull with the GSM scheme from US Robotics modems! PhoneWizard fails to achive propper hardware handshaking with these modems in voice mode which is necessary for GSM. If you know how to switch USR modems to hardware handshaking in voice mode, please contact

- Adjust the Speaker, Micro and Line cycle gadgets. These gadgets set the modem devices that will be used, when playing to speaker/line or recording from mirco/line.
- If it still fails, contact me with E-Mail!

#### 1.6 tooltypes

All toolTypes for PhoneWizard:

- The settings in the voice settings window will be saved to the DEVICE, VOICEDEV, VOICESET, HASHVSET, EXTHVSET, ZYXELSET, CILOGSET and SCHEMExx toolTypes when you press the Save button.
- The state of the autostart, autoiconify, playTo and recordFrom gadgets will be saved to the AUTOSTART, AUTOICONIFY, SENDDEV and SCANDEV toolTypes when you exit PhoneWizard.
- TEMPFILE=<pathAndFilename>
   Default setting: TEMPFILE=T:PhoneWizard.tmp

Sets the tempfile which is needed when playing selected texts by the computer.

 RINGS=<ringsToGoOffHook> Default setting: RINGS=1

Selects the number of rings, where the phone answer machine will be activated (1..9). (For the registered version only)

• PLUGINxx=<format>/<FORMATtoIFF>/<IFFtoFORMAT>

Here you can add custom plugins for playing and converting voice files. A maximum of 100 plugins can be added. The IFF8SVX format specifies the plugin to play converted files by the computer. (the xPlay program is included for this purpose) Plugin programs have to be placed in the Plugins drawer!

Example: PLUGIN00=IFF8SVX/xPlay GUI QUIET

The other plugins are called by PhoneWizard when modem voice files have to be converted. Until now, only one plugin (xConv) for the ZyXEL voice format is included. If you do not have a ZyXEL modem and you do not have a conversion program as plugin, you can only play recorded voice by your modem (and not by the computer) and you have to record your own greeting messages with your modem!

Example:

PLUGIN01=2·ZyXEL·ADPCM·2·9600·0/xConv -q -g/xConv -q -g -r9600 -z2 PLUGIN02=4·ZyXEL·ADPCM·4·9600·0/xConv -q -g/xConv -q -g -r9600 -z4 The first command after the voice type (cmd <sourceFile> <destFile>) is used to convert ZVD/MVD voice format to IFF8SVX (in order to play the file by the computer).

The second command after the voice type (cmd <sourceFile> <destFile>) is used to convert IFF8SVX (or others) to ZVD/MVD, so your modem can replay them. (This will be used when you "record" with PhoneWizard while the record from cycle gadget is set to file)

# 1.7 functions

Functions:

After starting the PhoneWizard, you will see the main GUI.

- The Greeting messages list shows all available greeting messages.
- The Received messages list shows all messages that have been received.
- With the Play gadget you can play the actually selected message. (The Play to cycle gadget selects the output device that will be used)

Warning: You will need an appropriate conversion plugin if you want to play a file with your computer! (Until now, only a plugin for ZyXEL modems is included)

• The Record gadget creates a new greeting message in the list. (The Record from cycle gadget selects the input device that will be used)

If recording from File, a file requester will pop up from where you can select your soundfile that will be read. Supported are the most common file formats like ZVD (ZyXELVoiceData file format), MVD (PhoneWizard ModemVoiceData file format), IFF8SVX (standard amiga sound file format), VOC, WAV, SUN and MAC formats. The destination file will be stored in the Texts-drawer.

Warning: You will need an appropriate conversion plugin if you want to record from file! (Until now, only a plugin for ZyXEL modems is included)

- With the Select gadget, you can select a greeting message, that will be played if a phone call has been detected. If you select more than one text, the PhoneWizard will get one of the selected texts (randomly).
- The Delete gadget deletes the actually selected message.
- The Label input gadget shows the name of the actually selected message. If you modify the name and press RETURN, the name will be changed.
- · The Start gadget activates the answerphone. All incoming calls

with 3 or more rings (see the RINGS tooltype) will be detected. The modem will connect in voice mode, one of the selected greeting messages will be played and the call will be recorded.

- · The Stop button deactivates the answerphone.
- If the Autostart gadget is activated, PhoneWizard will go into answermode automaticly next time you start it.
- If the Autoiconify gadget is activated, PhoneWizard will iconify automaticly when it is started.

#### 1.8 extras

Remote functions:

Until now, only one remote function is implemented:

 Remote call browsing: Add the tooltype RCCALLS=<number> to activate this feature.

The <number> is your password for the remote access. It can consist of the following characters:  $0123456789 \star \#$ 

(use only a short password, because your modem may fail to recognice the number and you could have to enter it again)

Enter your password at the phone while the PhoneWizard is playing its greeting message. You will hear a tripple beep after the PhoneWizard has accepted your password. Then you can listen to all incoming calls. At the end you will hear a tripple beep again.

To enter the password if you have dialed with pulse, you will have to switch your phone to touch tone. On most phones you can switch the mode after you have dialed with the key sequence [->)] [\*] [->)].

# 1.9 history

History:

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- V1.2: [09.08.1997]
  - Bug fixed: Didn't recognice incoming calls with some modems.

V1.1: [13.07.1997]

- · Supports #V voice chipset. (Thanks to Wolfram Riedel for testing)
- · Supports extended #V voice chipset. (Thanks to Jim Anderson for testing)
- · Supports CirrusLogic voice chipset. (Thanks to Goran Gojkov for testing)
- · Modem voice chipset configuration window added.
- · Serial device will only be opened when necessary.

• PhoneWizard window is sizeable and iconifyable now.

Bug fixed: Sometimes, serial device was blocked.
Bug fixed: Sometimes, modem didn't recognice an incoming call.
Bug fixed: Sometimes, "rcCalls" failed.
V1.0: [12.02.1997]

- First public release. Thanks to Christian Buchner (xPlay source), Michael Cramer (sound format source), Olaf Barthel (gtlayout.library), Thomas Götz (greeting messages) and Marc Heuler (inspiration).
- Known bug: The xConv plugin might crash on exotic sound files. If you discover such a file, please let me know.

### 1.10 future

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Future plans:

- · Localisation (until now, all texts are in english)
- · Selectable voice volume/silence detection/sample speed
- Possibility to monitor the line with the computer while phoning
- · Enhanced GUI (iconify gadget, settings window, commodity)
- More remote functions (rcVoicebox, rcDelivery, rcCallback, rcTexts)
- Communication port to fax sofware for incoming fax calls
- · Communication port to bbs sofware for incoming data calls
- Plugins for Rockwell-ADPCM, USR-GSM and MPEG3-audio

### 1.11 author

If you have problems with PhoneWizard, try to catch me at home, I will not call you back (I have to take care of my phonebill)! But if you like PhoneWizard very much, you may speak some nice words to my answerphone! (Yes, I am using PhoneWizard as answerphone) ;^)

(By the way... Never trust an answerphone! Your call could be lost somehow after you have spoken to such a thing. Imagine, the charwoman could stumble over a cable...)

Matthias Bock	`=_oo='	_ //
Mähderweg 16	/ ~ ()	X/
97225 Zellingen	/   ` Thank yo	ou, Amiga
Germany	* 11" 11	

#### 1.12 copyright

Copyright & Disclaimer:

This software is shareware. The unregistered version may be freely copied if no modifications are done with the entire drawer! Any commercial distribution is strictly forbidden. There is no warranty or other guarantee of fitness of this software for any purpose. It is provided solely "as is".

If you like it, please register by sending 20 DM or \$15 US (or the same amount in your currency).

Notes:

• The registered version includes a keyfile that enables all features in this or newer version for you!

- · Please add your email address if you have one. (speeds up transfer)
- If you want to send cheques from outside of germany, you have to add 15 DM (\$10 US) for bank transfer fees! (So better do not use cheques!)
- Inside of Germany, you can transfer the share to my Giro Konto. But first get in contact with me to get my KontoNr and BLZ and to tell me your address!

Do not forget to read the registration address !