

Gateway Path Outgoing Mail Directory

When a fax is submitted by an email user, the FaxNow! Mail Gateway places fax jobs and any attachments into a location where the FaxNow! document rendering program can collect and convert the job. This location is defined by the Outgoing Mail Directory.

Gateway Path Outgoing Mail Dir Browse

Gateway Path Incoming Mail Directory

When FaxNow! routes error messages, transmission confirmations or inbound faxes to users, it places them in the location defined by the Inbound jobs field.

Jobs placed in the Inbound Jobs location are not processed by the FaxNow! mail gateway program.

Inbound jobs are processed directly by FaxNow! server. (See FaxNow! User HandBook - Appendix K:E-mail support.)

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CoverPage

When an email fax is submitted , FaxNow! applies a user's default settings to the job. This includes a preferred or default CoverPage. However, if a user sends an email fax that requires a coverpage, but does NOT have a preferred or default coverpage defined in FaxNow!, the FaxNow! mail gateway will use the coverpage defined in this field.

To change this setting, select another coverpage from the list of global coverpages available.

When the Enable logging is selected in the combobox, the Log Path field displays the location where new logs will be created. The location can be altered from the default by editing this field. Alternatively, use the Browse button to help you locate the required location.

Logging saves information about the activities of the FaxNow! Rendering Module. FaxNow! Rendering Module logs are very useful for diagnosing a problem that may occur when documents are converted from their native file format to a fax ready format by FaxNow!, however, like all logging mechanisms, these logs can grow very quickly if left and therefore we recommend that this option is disabled until you need help in diagnosing an issue.

Logging Options Log Path Browse

By selecting “Display rendering status locally”, the rendering program status is automatically displayed in an application window within the FaxNow! Server program.

By selecting “Run rendering module locally”, the rendering program will automatically run when the FaxNow! Server program is started. If this option is selected, the option “Display status in Fax Server window” is automatically selected too, thereby setting the rendering program to operate as an integral part of FaxNow! Server.

Document Associations displays a list of file extensions and the associated Library that will be used to process that file type. Within Document Associations, additional document types can be associated with an application library from the supported list.

To add a new document association, click the Add button to display the New association dialog.

To Remove a document association that is now longer required click the Remove button.

The Library Name and version will be displayed in the Library Name and Version fields when the relevant library description is selected.

Enter a file extension. This will be the characters that appear after the “.” in the filename. The filename extension is usually created automatically by the originating application. (ie Microsoft Word assigns a “.doc” extension whereas Microsoft Excel assigns a “.xls” extension.)

By using Object Linking & Embedding technology the FaxNow! Rendering Module can take control of an application to perform the required operations. This means that if any errors occur within that application during a print operation, instead of a message box being displayed and halting the rendering process, FaxNow! will be given the error message and allowed to deal with it directly. Typically FaxNow! will close down the offending application and email the error message back to the user, so they can resubmit their email.

Another method of taking control of an application is by opening a conversation with it using Dynamic Data Exchange. This allows a greater degree of control than ShellExecute, but a lesser amount of control compared to OLE.

This shows the application library supported list.

Unfortunately not all applications support OLE and therefore we are not able to take control of these applications directly. Examples of non OLE applications are Notepad and Paintbrush. To use these applications to render documents we must ask the Windows operating system to launch the application and tell it to print a job. This is analogous to right clicking on a document in Explorer and selecting the print item.

Click the Add button to create a new association

Click the Cancel button to ignore any selections you have made.

The cc:Mail Post Office is a “location” in the Lotus cc:Mail database where outbound faxes are placed when submitted by a cc:Mail user. The cc:Mail Post Office merely stores the outbound fax until it is collected by the FaxNow! mail gateway.

The password for the cc:Mail Post Office created for FaxNow!

In order to operate correctly, FaxNow! server requires access to the cc:Mail Post Office. The Lotus cc:Mail Post Office is located in the CCDATA sub-directory. It is therefore necessary to assign rights, or share this directory, with the FaxNow! server.

Polling Interval refers to the number of seconds that the Mail Gateway will wait before looking for new outgoing fax jobs.

Select this option to force the message body of an email (if less than 1000 characters) to be placed in the message field of the FaxNow! CoverPage. If the message body is larger than 1000 characters, the entire message is placed on the 2nd and subsequent pages of a fax.

messages can be created in Rich Text Format (RTF). FaxNow! cannot add Rich Text to the FaxNow! CoverPage and therefore it must be exported to text format.

Enable or disable diagnostic logs.

Enter a path the log file. Like all logging processes, the log file can grow if left unchecked. It is therefore recommended that this option is not selected until logging information is required for diagnostic purposes.

browse post

[browse log](#)

Enter the path to the Microsoft Mail post office. This is the default drive letter as specified in the MS Mail settings. This will usually be M:.

Select the name that was configured for FaxNow! from the list of users available. This should have been configured before starting this installation (If this name has not been created, this configuration can be completed later using the Mail Gateway Properties option.)

Enter the path to the Novell GroupWise directory. This is the location where outgoing fax jobs will be placed by the GroupWise API gateway. For example, if the API gateway is called FAX, use the path ...\\WPGATE\FAX. The FAX directory should contain four sub-directories API_IN, API_OUT, ATT_IN & ATT_OUT.

BIF files contain information that defines how GroupWise operates. FaxNow! inserts additional information in the GroupWise public BIF file that enables users to create and send faxes easily.

Enter the path to the log file. Like all logging processes, the log file can grow if left unchecked. It is therefore recommended that this option is not selected until logging information is required for diagnostic purposes.

In order to eliminate the need for every user to manually map a drive to the FaxNow! program files, FaxNow! automatically configures a path that is used when a GroupWise user configures their FaxNow! client software.

This drive letter should be the same for each GroupWise user. Therefore it should be chosen carefully.

Enter the UNC path to the faxnow3\programs directory:
\\<computer name>\<share name>\programs
For example: \\Server1\faxnow3\programs

