

## **Buy Additional Items**

In addition to paying for this software, you may also purchase the items listed here. To purchase an additional product, select the product on the list at the left side of the screen. Then press the Add -> button. Similarly, to remove an item from your list of products to be purchased, select the item on the right side of the screen and then press the <- Remove button.

**Comment & Feedback**

Type any comments or feedback you have for the developer of this program. These comments get transmitted to the developer along with your payment (or, if you're paying through the mail or fax, your comments will be printed on your order form).

Your comments are optional.

## **Credit Card Security**

There are several ways we protect your card.

First, if you choose to send your payment directly through your modem you will be connected to a secure private dial-up network. These are private telephone lines to which only you have access. Your transaction is as secure as it would be if you were making a hotel or rental car reservation over the telephone. Indeed, our transaction is even more secure than this, since we encrypt your credit card number before sending it via modem.

Second, your card will still be secure if you choose to send your payment over the Internet. As you may know, the Internet, unlike the phone system, is a public network which allows many users to see information that is sent through it. This means that without protection, your credit card information would be exposed to the public.

The good news is that we encrypt -- that is protect -- your credit card information with the strongest security algorithms available. We license this technology from RSA Data Security, the world's leader in public key encryption technology.

Finally, you should be aware that we do not store your credit card number anywhere on the computer you are using. Once you have completed a transaction, you can freely let others use your computer without worrying about whether they have access to your credit card information.

If you have further questions about how we protect you to make sure that no one can compromise your security, please contact us at [info@releasesoft.com](mailto:info@releasesoft.com) or (415) 833-0200.

## Order by Phone

If you don't have a modem or don't want to register this program electronically, you can call a toll-free (from the U.S. and Canada) or direct dial (for international customers) telephone number 24 hours a day and register over the telephone.

If you are calling to register a program, you will be prompted for the following information.

|                     |  |
|---------------------|--|
| Caller code         | Located at the top of this screen.   |
| Product code        | Identifies the products that you are going to purchase.                                      |
| Number of copies    | Amount that you are going to purchase.   |
| First and Last Name | Please speak clearly and spell if necessary.   |
| Zip Code            | Your mailing Zip Code.   |
| Address             | Street, city, state, and country if not in the USA.  |
| Telephone Number    | Be sure and include your area code. Also, your city code and country code if not in the USA. |
| Credit card number  | We accept Visa, Mastercard, American Express, Discover                                       |
| Expiration Date     | Month and Year. For example: "0498".   |

You will then be given an "Unlocking Code." Enter it into the text box provided at the bottom of the screen and press the OK button.

**Order by US Mail or FAX**

If you are paying with a personal check or a Corporate Purchase Order, then choose Order by Mail/Fax. With this option, you must print out an order form on paper. You can fax or mail your purchase order along with this order form. Personal checks must be mailed with your order.

## **Overview**

This software application is set up to run in a trial mode or as a demo version unless it has been registered. Certain features may be inaccessible or the application, in part or whole, may cease to operate after the trial period has expired.

It has been determined that this software application is a copy of a registered version residing on another computer. To enable this application to run as a registered version on this machine, the registered user's name and application serial number must be supplied.

## **Description**

### **Name of Registered User**

Name of the user to whom the application is registered. This must match the name given during the Sales Agent registration process.

### **Serial Number**

The serial number of the registered software application. This should be available from the registered version of the application, usually in the "About" display.

### **OK Button**

After entering the name and serial number, select this button to enable the application to run as a registered version.

### **Cancel Button**

Exit out of the dialog box. Any entered information will be ignored.

### **Demo Mode Button**

Selecting this button will cause the application to run in trial/demo mode. You will not be prompted again for the name and serial number.

### **Help Button**

Displays this help window.

## Select Payment method

We currently accept the following credit cards: Visa, Mastercard, Discover, and American Express. In addition, we accept personal checks and corporate purchase orders. Purchase orders can be faxed or sent by mail; checks must be mailed.

Release Software uses the most advanced credit card security available.

Further explanation of the fields:

| <i>Field</i> | <i>Description</i>  | <i>Example</i>         |
|--------------|---|------------------------|
| Card Number  | This information is kept confidential. Your account number will not stored anywhere on your computer. | 1234 5678 8765<br>4321 |
| Expiration   | The expiration date should be in MM/YY format.  | 7/97                   |
| Name on Card | Full name as it appears on the card.  | John Smith             |
| Payment Type | Select one.   | Visa                   |

## **Pay by Modem**

SalesAgent is going to use your modem to make a toll-free (within U.S. and Canada) call to Release Software Corporation. If you reside outside the U.S. and Canada, a direct dial call will be made.

On this screen, you can choose between tone and pulse dialing. You can also disable call waiting so that your payment will not be interrupted by an incoming call. If you need to dial 9 or another number to get an outside line, you can enter the necessary numbers in this dialog.

On the Advanced Modem Configuration dialog, you can enter modem specific information. If you are having trouble connecting, you can enter information in the appropriate fields.



## **Pay through Internet**

If you have a SLIP or PPP connection with your Internet service provider (e.g. AOL, CompuServe), this connection must be established first. If you are connecting through a company proxy/firewall, this information will be obtained from your Netscape Navigator or Microsoft Internet Explorer. If the proxy and port information is not found, you will be prompted for it.

## **Release Software Corporation Contact Information**

Telephone: (800)210-5517 or (415)833-0200  
E-mail: [info@releasesoft.com](mailto:info@releasesoft.com)  
Internet: <http://www.releasesoft.com>

## **Sales Agent Help Screens**

[User Information Screen](#)  
[Buy Additional Items](#)  
[Select Payment Method](#)  
[Comments & Feedback](#)  
[Summary Screen](#)  
[Select Communications Method](#)

## **Select Communications Method**

If you want to pay for this software instantly, choose one of the first two options to pay either through the Internet or through a modem. These two choices require the use of a credit card. You can also order with a credit card over our Interactive Voice Response system. You can Fax or Mail a Corporate Purchase order.

To pay with a check, you'll need to mail in your order.

Learn more about [credit card security](#) and how we protect you.

Further explanation of the fields:

[Pay through Internet](#)

[Pay by modem](#)

[Order by phone](#)

[Order by mail/FAX](#)

## **Summary Screen**

This is simply a summary of what you are about to purchase. Make sure your address and purchase information is correct. If you approve of the purchase, press Next. You can go back and make changes by pressing Back. This will let you move through previous screens.

## User Registration Screen

Please enter your registration information. This information allows us to update you about new products and upgrades. If you chose to pay with a credit card, your address information on this screen must correspond to your credit card billing address.

Further explanation of the fields:

| <i>Field</i>    | <i>Optional<br/>(Yes/No)</i> | <i>Max Length</i> | <i>Example</i>        |
|-----------------|------------------------------|-------------------|-----------------------|
| First Name      | No                           | 19                | John                  |
| Last Name       | No                           | 19                | Smith                 |
| Company         | No                           | 49                | Release Software Corp |
| Address(line 1) | Yes                          | 29                | 200 Middlefield Rd    |
| Address(line 2) | No                           | 29                | Suite 202             |
| City            | Yes                          | 19                | Menlo Park            |
| State           | No                           | 19                | CA                    |
| Zip Code        | Yes                          | 9                 | 94025                 |
| Country         | No                           | 19                | USA                   |
| Phone           | No                           | 24                | 415 833 0200          |
| Fax             | Yes                          | 24                | 415 833 0213          |
| E-Mail          | Yes                          | 49                | john@releasesoft.com  |

If you experience registration problems, please contact Release Software at  
toll free 800-210-5517  
or direct dial 415-833-0200  
or email info@releasesoft.com.

