

In the upper left corner you can see the drives, directories, and files that are specified for the scan.

Scan subdirectories

If you have selected drive(s) or one or more directories, check this option to include subdirectories in the scan.

Scan archive files

Select this option to include archived files in the scan. The following formats are currently supported: ZIP, ARJ, RAR, ACE, ARC, GZIP, TAR and BZIP2.

Scan memory

Check this option if you want to include memory in the scan.

Scan boot sectors

Check this option if you want to scan the boot sectors on floppies and hard drives where the selected files or directories reside.

Click on the **Scan** button when you've made your choices.

If no viruses are found, the message section of the scanning dialog will inform you about the number of files scanned, files that couldn't be scanned, etc.

Location

Path and name for files with diagnostic information.

Diagnostic

When the on-demand scanner has completed the scan of the selected area(s), all relevant information appears in the scanning dialog. There are separate entries for infected files and for files that could not be scanned. The Diagnostic field advises you why NVC couldn't scan a particular file. The most common reasons are:

Diagnostic	Explanation
Access denied	The file is most likely in use and unavailable for scanning.
Damaged file	NVC didn't recognize the format of the file, which is probably damaged.
Error opening archive	NVC encountered an error when trying to open the archive for scan.
Sharing violation	The file is being used by another application.
Password protected file	NVC cannot scan password protected files.
Password protected archive	NVC cannot scan password protected archives.

Damaged archive

NVC didn't recognize the format of the archive, which is probably damaged.

I/O error

I/O errors occur in different situations, e.g. when a file is damaged in a way that NVC cannot handle in a scan, or files that reside on damaged floppies.

You are infected. All infections are specified in the list box with complete path and virus type information.

1. Highlight the infected file.
2. Click on the **Clean** button to remove the virus.

When a file has been cleaned, it will appear with a green checkmark in the list box. The status line above the list box provides information on the number of files infected, repaired, deleted, or moved.

You can treat the files individually by highlighting certain files for cleaning.

When NVC cleans a file, the following procedure applies:

1. A copy of the file is quarantined (if backup to quarantine is specified).
2. NVC removes the virus.
3. If cleaning fails, the infected file is *moved* to quarantine (if this option is selected).

The quarantine options are located in **Common settings**.

Viruses cannot be removed in the following situations:

1. The file resides on a write-protected floppy or CD-ROM.
2. The file resides on a network drive and is write-protected.
3. The file is in use (i.e., you do not have write access).
4. There is currently no repair script for this virus, trojan, worm, etc.

When the **Back** button is activated, you can go back to the scanning dialog to view statistics and possible messages.

Click on **Close** to exit the Right-click scanner.

