

***What are the benefits of registering?***

Once you have registered you will receive a registration code (by e-mail or postal mail) which eliminates this reminder screen and all time-limiting features. Additionally, you will get free support by e-mail and phone, free minor version updates, and discounts on other VulcanSoft products.

***I would like to register by e-mail, but I am concerned that my credit card number might be stolen on the Internet. What are you doing to protect me from that?***

We have taken extensive steps to encrypt (scramble) your registration information sent via e-mail making it virtually impossible for third parties to use your information even in case your e-mail was intercepted.

***Do I need to register 2 copies if I use this software on 2 computers?***

If you are the only person using this software and it is not being used on two PC's at the same time then you only need to register one copy. Any other scenario requires you to register one copy per user.

***Will any of my information be sold and/or given to third parties?***

No. It is our strict policy not to sell or otherwise give any of our customers' information to third parties!

***If I don't give my e-mail address how will I get my registration code?***

You will receive your registration code by postal mail. Please note that mail to destinations outside North America can easily take 7 to 10 business days.

***Will I get notices of updates by postal mail?***

No. All notifications of updates and new products will be sent via e-mail only. You can, however, always find the latest versions and/or new products on our web site.

***Can I give a copy of a registered version to a friend?***

You can give a copy of the software to a friend, but the registration code is for your eyes only. See Legal Notices in the help file.

***How do I know if I have the latest version?***

You can be sure to always find the latest versions on our web site at <http://www.vulcansoft.com>. The general rule is that if this version's date/time stamp is older than 6 months you can get a newer version at above address. You can also find the latest VulcanSoft products on CompuServe (GO WINUSER) and on America Online's Software Center.

***Are there any other VulcanSoft products on the market?***

Yes, there are. Again, please visit our web site for the latest list of VulcanSoft products.

***Why are you not charging sales tax from Colorado residents?***

Since only a small percentage of our customers are Colorado residents we decided not to confuse all other customers (including international customers). Instead, we take care of the appropriate sales tax internally.

Please feel free to contact us at [info@vulcansoft.com](mailto:info@vulcansoft.com) if you have additional questions.