For pcANYWHERE Technical Support

**Notice: The support services outlined below are available at the time of release of this product.
Symantec reserves the right to change or eliminate support services or options at any time.**

Complimentary Technical Support
- Available to registered users for 90 days from the date of your first call.
- (541) 465-8430 Monday through Friday, 7:00 a. m. to 4:00 p. m. Pacific time.

PriorityCare Services
PriorityCare offers two "pay as you go" options:

PriorityCare 800 number
- $29 per call charged to your credit card (VISA, MasterCard or American Express).
- (800) 927-4012 Monday through Friday, 6:00 a. m. to 5:00 p. m. Pacific time.

PriorityCare 900 number
- $2 per minute after the first minute charged to your telephone bill.
- (900) 646-0006 Monday through Friday, 6:00 a. m. to 5:00 p. m. Pacific time.

PremiumCare Services
Available to all registered users of Symantec products on an annual subscription basis.
Call (800) 441-7234 for information.

PremiumCare Gold support
- Unlimited calls on a toll-free 800 line.
- Average hold time kept to a minimum.
- Available Monday through Friday, 6:00 a.m. to 5:00 p.m. Pacific Time.

PremiumCare Platinum support
- Unlimited calls on a toll-free 800 line.
- Average hold time kept to a minimum.
- A Support Center Manual with troubleshooting, installation, configuration, and usage information.
- Quarterly updates of technical notes and bulletins.
- Instant access to senior support staff.
- Automatic updates of inline software revisions. (Inline software revisions do not include version upgrades.)
- Available Monday through Friday, 6:00 a.m. to 6:00 p.m. Pacific Time. After hours and weekend support is for an additional fee.

Online Services
Online services provide a variety of electronic service and support options.

Symantec BBS (available for software downloads only)
- (541) 484-6669 for 28.8 Baud

Symantec Fax on Demand (to receive the latest technical tips through your fax)
- (541) 984-2490 available anytime

CompuServe
- Type GO SYMANTEC at any ! prompt.

America Online
- Type keyword: SYMANTEC

Internet
- World Wide Web: http://www.symantec.com (information only)
- FTP: ftp.symantec.com (downloads only)