Obtaining LotusScript Help

Help for LotusScript was not provided in your Word Pro package. You can obtain these Help files through the Internet, through CompuServe, or from Lotus customer support.

LotusScript Help is only necessary if you plan to use the Script programming language to develop scripts. You do not need it to record and play simple scripts.

If Word Pro is installed from a CD-ROM

When you install Word Pro, three files install as placeholders for the actual LotusScript Help files. If you purchased Word Pro on a CD-ROM, you can replace two of those placeholder files with their Help file counterparts. These two Help files cover the LotusScript language and the Lotus Script Editor.

You can replace the third placeholder file with the Word Pro object model Help file which is available through Lotus Customer Service, the Lotus BBS, or the internet. The instructions for obtaining this Help file are provided below.

To replace the placeholder files with the LotusScript language and the Lotus Script Editor Help files, you must copy the Help files from the CD-ROM to the same directory as their placeholder files, after you install Word Pro. The Help files are located in the \EXTRA\HELPFILE directory of the CD-ROM. You can find out where the installer placed the placeholder files by searching the WINHELP.INI file as described below.

Replacing the LotusScript Help placeholder files:

1. From Windows Program Manager, choose File/Run.
2. Type WINHELP.INI in the Command Line text box.
3. Click OK.
4. Choose Search - Find.
5. Type LSEW30EN.HLP in the text box.
6. Click Find Next.

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7. When Notepad has found the entry for LSEW30EN.HLP, click Cancel.

   Take note of the directory listed for the file LSEW30EN.HLP.

8. Switch to Windows File Manager.
9. Copy the file LSEW30EN.HLP from the \EXTRAS\HELPFILE directory on the CD-ROM to the directory you noted after Step 7.
10. Switch back to NotePad.
11. Place the insertion point at the beginning of the WINHELP.INI file.
12. Repeat Steps 4 through 11 for the LSLW30EN.HLP file.
13. Choose File - Exit.

    If prompted, do not save changes you have made.

Obtaining LotusScript Help from Lotus Customer Support

You can order the disks containing LotusScript Help and export filters from Lotus Customer Support. Follow these steps to obtain the number for customer support in your country:

1. In Word Pro, choose Help - Topics.
2. Click the Customer Support icon.
3. Click the Search button.
4. Type - Telephone Numbers - in the text box.
5. Click Show Topics.
6. Choose the appropriate topic to obtain the telephone number.

Obtaining LotusScript Help from CompuServe

If you subscribe to CompuServe, you can download LotusScript Help and the export file filters. In CompuServe, visit the Lotus Word Processing forum (type GO LOTUSWP).

Obtaining LotusScript Help through the Internet

If you have an Internet connection, you can download the filters or Help from the Lotus FTP server. To access the Lotus server, your computer should have a WinSock-based connection to the Internet. WinSock is a layer between

Internet client applications and the user's LAN or modem-based SLIP or PPP dial-in connection. Most commercial Internet software for Windows 3.1, NT, or Windows 95 is based on the WinSock API.

You may use any stand-alone FTP client to retrieve files. The FTP site is located at:

ftp.support.lotus.com

The Lotus Word Pro files are in several directories beginning at:

/pub/desktop/WordPro

Follow the directions provided with your FTP client for downloading files.

You may find it easier to repeat Steps 5 and 6 for each of the placeholder files before you replace the placeholder files with the real Help files.