20,000 LEAGUES UNDER THE SEA IN 3D(TM) READ ME
FOR WINDOWS® 3.1 and 3.11:

<u>Minimum System Requirements</u>
Windows 3.1, 3.11 or Windows 95
486DX 66MHz PC or better (Pentium® 75 recommended)
8MB RAM (16MB recommended)
SVGA monitor 640x480, 256 colors
10MB hard disk space
Double-speed CD-ROM drive (Quad-speed recommended)
Windows-compatible sound card
Mouse

I.   INSTALLING 20,000 LEAGUES UNDER THE SEA IN 3D:
1.   Quit any open applications.
2.   Insert the CD-ROM.
3.   From the **Program Manager**, click the File pull-down menu and
   select   *Run*.
4.   Type **d:\setup.exe** (where **d** represents your CD-ROM drive)
5.   Follow the on-screen instructions.

II.   RUNNING 20,000 LEAGUES UNDER THE SEA IN 3D
1.   Quit any open applications.
2.   Insert the CD-ROM.
3. From the **Program Manager**, open the **IBM and Crayola**® group.
4. Double-click the **20,000 LEAGUES UNDER THE SEA in 3D** icon.

To Quit:
To quit *20,000 Leagues Under the Sea in 3D* at any time: from the main
coloring screen click on the exit button (lower-left corner) to quit the
program, or press Alt-F4.

III. PROGRAM ISSUES
Due to limitations of Win3.1 and 3.11, while a sound is playing (e.g.
storyteller audio in main screen and theater screen) no other tasks can
be performed until a sound is finished playing. This is most noticeable
in the Theater screen where storyteller audio plays for several seconds.
While the storyteller audio plays during a slide show, buttons will be
greyed out and the cursor will be a sunny face to indicate
inoperability. When the storyteller audio pauses in between slide
images, the buttons and cursor will be restored and functional. If no
clicks are made during the pause between individual slides, the slide
show will resume.

The Uninstaller will not delete a folder containing saved *20,000
Leagues Under the Sea in 3D* scrapbook images. You must manually delete
the '3DStory' folder (which is found in C:\IBM) if you wish to entirely
remove all items related to the *20,000 Leagues Under the Sea in 3D*
program.

When images are printed to a Dot Matrix printer, there is serious
banding and bad image resolution. For best results, we recommend using
either an ink jet or laser printer for printing images from *20,000
Leagues Under the Sea in 3D* program.

The *20,000 Leagues Under the Sea in 3D* program requires 5-10MBs of

virtual memory on systems with 8MB of RAM running Windows for Workgroups 3.11. For instructions on setting virtual memory please consult your Windows documentataion.

IV.   TROUBLESHOOTING TIPS
First, always verify that the CD is not smudged or scratched. Even a small smudge can cause your CD to experience problems that may lead to lockups or program errors. If you were previously able to run the program, a smudge or scratch is a likely source of the problem. Clean the CD with a soft dry cloth. After cleaning the CD, try running the program again. If the error occurs after making a change to the configuration of the system (e.g. adding new hardware, updating drivers, installing another program), then the system change is a likely source of the problem. Refer to the manufacturer's instructions to verify that the proper installation procedure was used and note any incompatibility issue or system modifications listed in the documentation.

* Check that your system meets or exceeds the minimum system requirements of the program. If your system does not meet any one of the minimum system requirements, the program will not run properly.

* Check that all external cables and connections are secure and that all power, setting and option controls for your sound card and video card are set appropriately. Refer to your hardware documentation or consult your hardware manufacturer for additional information.

* Check that the latest version of your video card's proprietary driver is properly installed on your system.

* Check that the latest version of your sound card's proprietary driver is properly installed on your system.

* Check that your video display is set to a resolution of 640x480 and a color depth of 256 colors.

* Exit all other programs and applications when installing or running *20,000 Leagues Under the Sea in 3D*. Also exit any active screen savers, utility programs, anti-virus programs, or shell programs to assure that the maximum amount of RAM is available for your system to run the program as quickly and smoothly as possible.

For detailed instructions on optimizing your computer's performance, please consult your Windows or Windows 95 User's Guide.

Printing: *20,000 Leagues Under the Sea in 3D* graphics are formatted to be printed using the Portrait orientation. The program does not support the Landscape print orientation option. (To select a print orientation, choose Options in the print dialog box.) Printouts with Canon BJC- 4200 is of poor quality.

Trouble: Sound doesn't play
Check that the sounds are turned on in the Options screen (accessible from the Library screen). If you still have a sound problem, your sound card may not be configured correctly. Refer to your computer's owner's manual for more information.

Trouble: Colors in the program suddenly are completely wrong

Quit all other running applications and restart *20,000 Leagues Under the Sea in 3D*.

Trouble: Printing is slow
To speed up printing, turn background printing off (this is also called turning spooling off). Refer to your computer's owner's manual for more information.

Trouble: Program is running slow
Quit all other running applications, restart Windows. Set your computer's display for 256 colors by going to the Displays Control Panel (in the Control Panels folder in the Start menu), choose Settings, and choose 256 colors under Color Palette. Then restart *20,000 Leagues Under the Sea in 3D*.

IV.   CUSTOMER SERVICE
To order products or inquire about a purchase, please call (800) 426-7235, ext. 5215, Monday - Friday 10am - 8pm, Eastern Time.

V.   TECHNICAL SUPPORT
If you have a problem installing or using *20,000 Leagues Under the Sea in 3D*, please consult the Troubleshooting Tips in this ReadMe.

Answers to Frequently Asked Questions, by Web and fax: Answers to frequently asked questions are available in the Support area of our Web site http://www.us.pc.ibm.com/multimedia/ and through our Automated Support and FAX Back services at (425) 556-3680, 24 hours a day, 7 days a week.

By phone: (425) 556-3660, Monday - Friday noon - 11pm, Saturday 10am - 4pm, Eastern Time. (Seasonal and holiday hours may vary.) Please have your computer turned on and ready to use when you call us. You will also need your hardware system information and the exact text of any error message(s) you are receiving as they appear on your screen.

By E-mail: To receive a catalog of tech-support documents via E-mail, send a message to: solutions@edmark.com. In the subject or body of the message, type: catalog. (All other text will be ignored.) This catalog contains a list of tech-support documents available via E-mail.

To contact a support technician, E-mail: CrayolaTech@edmark.com. Include the title of the product, a complete description of the problem, the exact text of any error message(s) you are receiving as they appear on your screen, and your hardware system information (such as Windows version, installed RAM, printer type, hard drive size, etc.).

By Fax: Fax us at (425) 556-8940, 24 hours a day, 7 days a week. Specify "Technical Support" in the header. Include the title of the product, a complete description of the problem, the exact text of any error message(s) you are receiving as they appear on your screen, and your hardware system information (such as Windows version, installed RAM, printer type, hard drive size, etc.).

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