Norton Desktop For Windows
Installation Help Index

This program installs Norton Desktop for Windows. For help on any of the items, select it from the list below.

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Installer Keys

Use the following keys to navigate in Installer:

↑
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→   Move the highlight from item to item in current group.

Home   Moves to top of application list.

End   Moves to bottom of application list.

Tab   Moves to next field.

Shift+Tab   Moves to previous field.

Enter   Accept selection(s).

F1   Index to Windows Help.

Alt+**Spacebar** Activates application Control-menu.

Norton Desktop - Application Selection Dialog Box

The Application Selection dialog box lets you choose which applications of Norton Desktop you want to install. The size of the application (in bytes) appears to the right of the application name. All of the applications are selected by default, but you can install as many or as few as you wish.

Select All
   Click this button to install all of the applications. This is the default. Click **OK** or press **Enter** to continue installation.

Deselect All
   To install only some of the applications, click this button, then select only the applications desired. Click **OK** or press **Enter** to continue Norton Desktop installation.

Cancel
   Click this button to invalidate your changes and return to the <u>Install Norton Desktop Files To... dialog box</u>.

OK
   Click this button or press **Enter** to accept your choices and proceed with installation.

Install Norton Desktop Files To... Dialog Box

Install searches your local hard drive for a previously installed version of Norton Desktop. After the search is complete, this dialog box appears and lets you change the default destination drive and directory for the Norton Desktop files. Information on avaible disk space before and after installation is provided.

Install To

Install uses C:\NDW as the default destination drive and directory and displays it in this text box. If you want to install Norton Desktop to a different drive, select the desired drive from the Drives list box. The default directory "\NDW" in the text box remains the same, but it can be edited.

Drives

The Drives list box displays the available drives on which you can install Norton Desktop. By default, the C: drive is selected. Information about available space on each drive before and after installation appears in the Target Drive Status information box.

Target Drive Status

The Target Drive Status box shows you how much space you have on the target drive before Norton Desktop installation and how much you will have remaining after installation. This number is also expressed as a percent of the total hard drive disk space. If there is not enough space on the selected drive to install Norton Desktop, an Insufficient Space! message is displayed in this box. See <u>Selecting a Target Drive</u> for more information.

Custom Install

Click this button to display the <u>Application Selection dialog box</u> which lets you specify the Norton Desktop applications to install. By default, Install selects all applications. However, you can install as many or as few applications as you want.

Cancel

Click this button or press **Esc** to terminate installation of Norton Desktop.

OK

Click this button or press **Enter** to confirm your choices and proceed with installation.

Insert Next Diskette Dialog Box

This dialog box appears when Install needs files from the next diskette. If the path is not correct, enter the proper drive and directory in the Path Name text box. Insert the required diskette and click **OK** or press **Enter** to proceed with installation. Click **Cancel** or press **Esc** to terminate installation.

Modify AUTOEXEC.BAT Dialog Box

In order to install certain Norton Desktop applications, you must include additional commands in your AUTOEXEC.BAT file.

The Install program provides three options:

Let Install modify the AUTOEXEC.BAT file:

Install inserts commands into your AUTOEXEC.BAT as required by the Norton Desktop applications you are installing. These commands appear in the center of the dialog box. For example, if you are installing SmartErase, the SMARTCAN and command must be added to your AUTOEXEC.BAT file for full erase protection. SmartCan tracks file deletions and allows you to recover deleted files with 100% accuracy. IMAGE saves a backup copy of your disk's critical system areas.

Note: If you are installing over a previous version of Norton Desktop for Windows, you may already have the line EP /ON in your AUTOEXEC.BAT file. Norton Desktop Version 2.0 replaces EP.EXE with SMARTCAN.EXE, the latest delete protection utility.

By default, SmartCan is loaded into base memory. You can load SmartCan into high memory by either removing the /SKIPHIGH switch, or by using your own memory manager in conjunction with the /SKIPHIGH switch. Do NOT do both.

Install also adds the line **Set NAV=C:\NDW** to your AUTOEXEC.BAT. This line tells both Norton Virus Intercept and Norton Virus Clinic where the list of virus definitions is located on your hard disk.

If you want to view or edit the changes, click **Edit**. An edit window appears displaying your current AUTOEXEC.BAT file, including the changes that the Install program would add. To abandon editing (and any changes you have made) click **Cancel Edit**. If you want to write the changes to the AUTOEXEC.BAT file, click **OK** or press **Enter**. You must restart your computer in order for the changes to take effect. To do this, you can select the Reboot option at the end of installation or press **Ctrl+Alt+Del**.

Save the required changes to new file:

This option lets you save the modifications Install makes without changing your current AUTOEXEC.BAT file. The changes are saved to a default file named AUTOEXEC.NEW. If you want to accept the changes at a later time, rename AUTOEXEC.NEW to AUTOEXEC.BAT and restart your computer (**Ctrl+Alt+Del**) in order for the changes to take effect.

Do not make any changes:

If you select this option, your AUTOEXEC.BAT file is not changed.

Cancel

Click this button or press **Esc** to terminate installation of Norton Desktop.

OK

Click this button or press **Enter** to confirm your choice and proceed with installation.

Modify CONFIG.SYS Dialog Box

For Norton AntiVirus to provide maximum protection for your system, it must load a TSR (terminate-and-stay resident) program from your CONFIG.SYS file.

The Install program provides three options:

Let Install modify the CONFIG.SYS file:

Install inserts a command required by Norton AntiVirus into your CONFIG.SYS. This line loads the Norton AntiVirus Intercept program into your computer's memory each time you reboot.

Virus Intercept is the component of Norton AntiVirus that constantly monitors your system for viruses. Whenever you copy a file, copy a disk, or start an application, Virus Intercept first checks the file(s) for any virus that Norton AntiVirus recognizes. It can also detect a warm boot of your computer (**Ctrl+Alt+Del**) and check for boot sector viruses. See Chapter 17, "Using Norton AntiVirus" for information on additional configuration options for Virus Intercept.

This change appears in the information box in the center of the dialog box. If you want to edit the change, click **Edit**. An edit window appears displaying your current CONFIG.SYS file, including the change that the Install program would add. To abandon editing (and any changes you have made) click **Cancel Edit**. If you want to write the changes to the CONFIG.SYS file, click **OK** or press **Enter**. You must restart your computer in order for the changes to take effect. To do this, you can select the Reboot option at the end of installation or press **Ctrl+Alt+Del**.

Save the required changes to new file:

This option lets you save the modification Install makes without changing your current CONFIG.SYS file. The changes are saved to a default file named CONFIG.NEW.

Do not make any changes:

If you select this option, your CONFIG.SYS file is not changed.

Cancel

Click this button or press **Esc** to terminate installation of Norton Desktop.

OK

Click this button or press **Enter** to confirm your choice and proceed with installation.

Norton Desktop - Registration

You must register your copy of Norton Desktop in order to proceed with installation. Enter your name, click the Company text box (or press **Tab**) and enter your company name. Click **OK** or press **Enter** to continue installation.

Modifying Your SYSTEM.INI file

By default, the Windows Program Manager is your shell (the primary interface you use with Windows). Norton Desktop can be configured to be your shell instead of the Program Manager, saving you Windows memory and resources.

Yes

Click this button or press **Enter** to make Norton Desktop your shell. Install makes the necessary changes to your SYSTEM.INI file, from which the shell information is read when you start Windows. The Program Manager is not changed in any way.

No

Click this button to proceed with installation without making Norton Desktop your shell.

Cancel

Click this button or press **Esc** to terminate installation.

Choosing Your Default Text Editor

Ordinarily, Notepad is the default Window text editor. Norton Desktop provides a text editor called Desktop Editor which offers multiple file support, file compare, search and word wrap. If you selected a full installation, or included Desktop Editor as part of your custom installation, the Install program prompts you to make Desktop Editor your default Windows text editor.

Yes

Click this button or press **Enter** to make Desktop Editor your default text editor. Using Desktop Editor does not affect the Windows Notepad in any way.

No

Click this button to proceed with installation without making Desktop Editor your default Windows text editor.

Cancel

Click this button or press **Esc** to terminate installation.

Scheduling Automatic Backups

If you want, Install will schedule an automatic daily backup of your system.

Yes

Click this button or press **Enter** to create a pre-configured Scheduler data file which runs a daily backup at 4:00 p.m. For information on modifying the time or the frequency of your backups, see the help for the Scheduler application.

No

Click this button to proceed with the Norton Desktop installation without scheduling automatic backups.

Cancel

Click this button or press **Esc** to terminate installation.

Selecting a Target Drive

The <u>Install Norton Desktop Files To... dialog box</u> provides information on available disk drive space. The Install To text box displays the default destination drive and directory. Disk drives are displayed in the Drives list box. Information on available space for the selected drive is displayed in the Target Drive Status information box. The available drive space before and after installation is expressed in both kilobytes and as a percentage of total disk drive space.

If there is not enough room to install Norton Desktop on the drive listed in the Install To text box, an Insufficient Space! message is displayed in the Target Drive Status box. If available, you can select a different drive from the Drives list box. The Target Drive Status information box is updated with the selected drive information.

If you have insufficient disk space on all available drives, you can click **Custom Install** to select/deselect the various Norton Desktop components, thereby reducing the required disk space.

If you want to install all of the components, stop installation by clicking **Cancel** or pressing **Esc**. Delete files or move them to another drive in order to free up the space specified in the Space Required field.

Norton Desktop Uninstall - Application Selection Dialog Box

The Application Selection dialog box lets you choose which applications of Norton Desktop you want to uninstall. The size of the application (in bytes) appears to the right of the application name. All of the applications are selected by default, but you can uninstall as many or as few as you wish.

Select All

Click this button to uninstall all of the applications. This is the default. Click **OK** or press **Enter** to continue the uninstallation.

Deselect All

To uninstall only some of the applications, click this button, then select only the applications desired. Click **OK** or press **Enter** to continue Norton Desktop uninstallation.

Cancel

Click this button to terminate the uninstallation procedure.

OK

Click this button or press **Enter** to accept your choices and proceed with uninstallation.

Norton Desktop - Uninstall Program Dialog Box

Uninstall searches your local hard drive for a previously installed version of Norton Desktop. You have the option of removing Norton Desktop as the shell, selecting only certain unwanted features or completely removing Norton Desktop for Windows from your system.

Select an option button:

Remove Norton Desktop as the Windows Shell

Select this option to remove Norton Desktop as your shell and return control to the Windows Program Manager. Uninstall modifies the shell= line in your SYSTEM.INI file, but does not remove any of the Norton Desktop files from your system. You must restart Windows after Uninstall has finished in order for the change to take effect.

Select Features to Remove

Select this option to perform a partial uninstall. When the Remove Norton Desktop Files From... dialog box appears, select the drive and directory where your Norton Desktop files are located, click **OK** and specify the individual applications to remove.

Completely Remove Norton Desktop

To completely remove Norton Desktop for Windows from your hard disk, select this option. The Remove Norton Desktop Files From... dialog box appears, prompting you for the drive and directory where Norton Desktop is installed. Click **OK** to continue the uninstall procedure.

Cancel

Click this button or press **Esc** to terminate the uninstallation procedure.

OK

Click this button or press **Enter** to confirm your choice and proceed with the uninstallation.

Remove Norton Desktop Files From... Dialog Box

When you are performing a partial uninstall, Norton Desktop need the names of all files that you would like to remove from the Norton Desktop directory.

Path Name

By default, Uninstall displays the name of the first drive and directory where it found a copy of Norton Desktop. If the application files you want to remove are located somewhere other than the path listed, use the Drive and Directory list boxes to specify the correct path.

Drives

Select the drive where the Norton Desktop files are located by entering the letter of the drive or scrolling through the list box and selecting its icon.

Directory

Select the directory where the Norton Desktop applications files are located.

Cancel

Click this button or press **Esc** to terminate the uninstallation procedure.

OK

Click this button or press **Enter** to confirm your choice and proceed with the uninstallation.