# CleanSweep README file

The following information supplements the written documentation. Please keep in mind that the online help is more current than the printed manual.

#### Using CleanSweep With the Keyboard

If you prefer using CleanSweep with the keyboard instead of the mouse, see "Navigating With the Keyboard" in CleanSweep's online help system.

#### Typing CleanSweep Commands

If you like, you can uninstall programs by typing commands instead of using CleanSweep's graphical interface. For information, see "Command Line Options" in CleanSweep's online help system.

#### **Deleting Graphic Files**

CleanSweep's Find Unused feature (described in Chapter 2 of the manual) lets you delete unused graphic files. In addition to the graphics file formats listed in the manual, CleanSweep can find and delete .JPG and .XPM files.

# Deleting a Program Using Drag and Drop (Alternative Shells Only)

If you are using an alternative Windows shell that allows you to drag program items onto the desktop (such as Quarterdeck's SideBar, Norton Desktop for Windows, or PC Tools for Windows) there is an alternative method for selecting a program to uninstall: just drag a program's icon to the Quarterdeck Cleansweep icon in the Quarterdeck CleanSweep folder.

#### Notes to SideBar Users

# 1) Orphaned Programs:

An orphaned program is a program that does not have an icon in Windows (perhaps because the icon was deleted). If you are using SideBar and you use CleanSweep's Search feature to look for orphaned programs, it will find orphaned programs plus any programs that exist in nested folders (that is, folders within folders). Once you have searched for orphaned programs, look through the list carefully to verify that you want to uninstall the programs listed. See Chapter 2 of the CleanSweep manual for information on orphaned programs and the Search feature.

# 2) Minimizing Apps to the SideBar Desktop During a Search

SideBar can be configured to minimize all applicatons to the desktop when SideBar Desktop is selected from the Task List. It is important that you not do anything that would cause CleanSweep to become minimized while it is searching for programs, unused files or duplicate files. If you minimize CleanSweep, the search process will terminate, and when you return to CleanSweep, you will be back at the main menu.

# Searching for Orphaned Programs

When using CleanSweep's Search feature to locate orphaned Windows programs, CleanSweep may find files from certain programs that are not Windows applications. This is because some programs, particularly, certain DOS Extended programs, use a special internal format called NE (New Executable) File Format that causes CleanSweep to believe they are Windows applications. After searching for orphaned programs, look through the list carefully to verify that you want to uninstall the programs listed.

# Using CleanSweep on Monochrome Systems

If you are using CleanSweep on a system with a monochrome display, highlighted items in some dialog boxes may be difficult to read. This is a common issue for Windows programs running on monochrome systems. You can easily resolve the problem by changing the color that Windows uses for highlighted text. You can change Windows's colors in the Control Panel, normally located in the Main program group or folder.

#### If Multiple Icons Exist for a Single Program

You may have more than one program icon for a single program; for example, you may have an icon for the same program in different groups or folders. When uninstalling such a program, CleanSweep will remove only one of the program icons. To remove the other icons, use CleanSweep to uninstall from the groups that contain the icon, or delete the extra icons manually.

#### Deleting a Program From a Network Drive

Near the end of Chapter 2 of the Cleansweep manual you will find information about uninstalling programs from a network drive. While uninstalling a program from a network drive, if you create a network decoy and select Multiple Copy CleanSweep will place several of its own files in the program's directory which you may want to manually delete later. Once you are certain that all users of the program have run the network decoy and deleted the program's files from their hard drives, you can delete these files from the program's directory on the network drive:

CLNSWEEP.DAT CLNSWEEP.EXE CLNSWEEP.HLP CSTREE.DLL.

If you uninstall a program from a network drive and you do not create a network decoy, any workstation that attempts to start the application on the network drive will receive an invalid path message. Unless you have a reason not to delete the program's files on workstations, we suggest you enable the Create Network Decoy option.

# If CleanSweep Cannot Restore a Backup

In the unlikely event that CleanSweep cannot restore a backup file that CleanSweep created during an uninstall, you can use the widely-available utility PKUNZIP to restore the backup. CleanSweep's backup files are stored in CleanSweep's directory (by default, \CLNSWEEP) and have the extension .BUP. To restore a CleanSweep backup with PKUNZIP, type the command PKUNZIP -D followed by the backup filename. You must include the extension .BUP on the backup filename.