

ReadMe

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Use this guide to troubleshoot any problems you have before contacting technical support. In 67% of technical support calls, all problems are fixed by: Cleaning the CD-ROM, and updating your Sound and Video card drivers.

To update your Video and Sound card drivers, either:

1. Contact your Computers retailer who will supply the drivers or provide advice on updating. Drivers are small pieces of software that operate your hardware; typically, they install themselves automatically. This service is normally free.

2. Visit the DK Help Centre by clicking on Start/Programs/DK Interactive Learning/DK Support Web Page. Here you will find details on how to update drivers and other support information. Alternatively, visit <http://www.dk.com/support>.

Installation

Ensure you install all components supplied in the installation procedure, especially QuickTime if applicable.

Should you experience errors, disable any programs you may have running in the background, Screen Savers, Anti Virus programmes etc.

Other Errors

Should you experience any other problems not mentioned above you should first try cleaning the disc and/or obtaining new video and sound card drivers. If this does not solve the problem do contact our technical support teams in your country (See the phone number printed on the back of the CD case), or visit our website: www.dk.com

Last Minute issues

Some video cards are not currently supported when running 3D Dinoworld. You may find problems with the display in viewing mode or information mode. These are listed below:

Diamond Viper V330
VideoLogic GrafixStar 560
ATI 3D Rage Pro.

Other video cards may have problems displaying the screen saver incorporated with this product. At the time of release the only known card affected was the 3DFX Voodoo 3.

Should you find that the product is closing automatically, It may be because you are low on hard disk space. Please ensure you have at least 150Mb free and are not running any other programs simultaneously. See Windows Help for more information on freeing up hard disk space safely.

3D DINOSAUR INSTRUCTIONS

Entrance Cavern

Use your mouse to click and move forwards. Enter any of the six entrances to the 3D environments.

Moving Around in the Environments

Forwards – use a left mouse click.

Backwards – use a right mouse click.

Move faster – hold down the Shift key with either of the mouse clicks.

Move left or right – drag the mouse in the relevant direction.

Click 'Escape' key ('Esc') to exit.

Information Screens in the Environments

These can only be accessed when in 'information' mode. To change from 'explorer' mode, hit the **space** bar. Information screens are accessible when the cursor turns red. Click on a dinosaur or plant to bring up a screen. Hit the space bar again to return to 'explorer' mode.

Viewing Angles

In the Pteranodon environment, use the **F2** key to change the viewing angle. Use the **F1** key to return to the previous view.

Screen Shots and Printing

Use the **F10** key on your keyboard to take a "snapshot" of the view on your screen. The image will be saved to your *3D Dinoworld* folder in Program Files on your computer (a shortcut to this folder will be added to your start menu in the DK Interactive Learning group). To print these images, open the file in a "paint" package and use the print option in that package.

Screensaver

To use the 3D Dinosaur screensaver:

1. Install the product.
2. Click on Start, Settings, Control Panel and double-click to open the Display control panel.
3. Click on the Screensaver tab and select the 3D Dinosaur screensaver from the drop-down menu. Click on OK to start using the screensaver.